

Equipment and Features

Standard Model 6600/6700

- 24-hour personal response at the touch of your button with two-way communication
- VoiceAssist, to help you understand and use the service easily
- TelAssure, to help remind you to check in once a month by pressing your button to test the equipment
- Remote call answering means no more rushing to the phone for incoming calls

Telephone Model 9500

- 24-hour personal response at the touch of your button with two-way communication
- Up to six programmable daily, weekly or one-time reminders
- Enunciated dialing that announces each number as it is pressed
- Voice clock that announces the day, time and date
- Large keys for ease of dialing
- Speed dial keys
- Enjoy the same features as the standard 6600

Make a difference as a Lifeline Volunteer.

Lifeline volunteer installers assist the program by going into subscribers' homes to set up Lifeline equipment and showing them how to use it. Installers also make service calls to ensure that the equipment is working and available when the clients need it. We are always looking for additional caring volunteers to help us with installing Lifeline for our subscribers. Lifeline office volunteers can also help the program with processing new referrals, data entry, filing and other miscellaneous office duties. For more information, please call North Memorial Lifeline at (763) 520-5911.

For more information or to sign up
call North Memorial Lifeline

Phone: (763) 520-5911

Fax: (763) 520-7087

www.lifelinesys.com • www.northmemorial.com



North Memorial Lifeline®

Personal Response Service



North Memorial
Medical Center

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What is Lifeline?

Lifeline is a simple-to-use personal response system, linking customers to 24-hour assistance at the push of a button. It allows you to move freely around your home or yard with the confidence of knowing that if you need help, Lifeline is there.

Who uses Lifeline?

Lifeline is used by people who are alone at home at all times or just for part of the day. Individuals with chronic health problems; elderly and disabled persons; post-operative patients and those who are at risk of falling can all benefit from the peace of mind the Lifeline service provides.

Is it difficult to use?

No. If you can press a button, you can use Lifeline – it is very simple to use. When you need help, just press the waterproof personal help button, which is worn as a pendant or wristband. Within seconds, a caring, fully trained personal response associate responds and summons the appropriate help. There are also custom units that can be activated by the turn of a head or sipping through a straw.

Who responds when I press my button?

A caring and fully trained personal response associate receives your call 24 hours a day, seven days a week and has instant access to your complete profile on their computer screen to get you suitable help – quickly. They assess what is needed and contact a neighbor, loved one or emergency personnel to provide assistance depending on the situation. Your personal help

button is completely waterproof, so you can wear it comfortably in the shower or bath where many accidents occur.

Do I have to be in the same room as the communicator for a help call to reach the Response Center?

No. You can be in another room or on a different floor in your home. Your signal will still be received. During your installation, the Lifeline installer will test your personal help button range to see if it works outside and inside your home.

What happens if I push the personal help button but cannot reach the phone?

All Lifeline communicators and telephones contain a highly sensitive speakerphone that enables the personal response associate to speak with you, even if you can't get to the phone. If you can't respond, he or she will quickly send help.

Is Lifeline affordable?

Yes! There is a one-time enrollment fee and a monthly monitoring/rental fee. Lifeline offers peace and reassurance for approximately \$1.50 a day. There are no long-term contracts to sign because it is a month-to-month service and can be discontinued at any time.

Fees are subject to change:

| Enrollment Fee | |
|-------------------------------|------|
| First subscriber | \$48 |
| Second subscriber | \$12 |
| Monthly Fees (6500/6600/6700) | |
| First subscriber | \$37 |
| Second subscriber | \$7 |
| Monthly Fees (9000/9500) | |
| First subscriber | \$43 |
| Second subscriber | \$7 |

